

# PICNIC HAMPER TERMS & CONDITIONS



ENGLAND v NEW ZEALAND TEST MATCH, ENGLAND v INDIA ONE-DAY INTERNATIONAL  
AND ENGLAND v SOUTH AFRICA TEST MATCH

FEBURARY 2022

## 1. DEFINITIONS

In these terms and conditions (except where a different interpretation is necessary in the context) the words and expressions set out below shall have the following meanings:

- 1.1 **Charges:** the charges a Customer has agreed to pay MCC for the Picnic Hampers as detailed on the Platform;
- 1.2 **Collection Point:** the ground floor of the Warner Stand at Lord's;
- 1.3 **Customer(s):** Members and Ticketholders;
- 1.4 **First Test Match:** the men's England v New Zealand Test Match scheduled to be played on the Match Day;
- 1.5 **Lord's:** Lord's Ground, London NW8 8QN;
- 1.6 **Match Day:** any day between (i) 2 - 6 June 2022 for the First Test Match, (ii) 14 July 2022 for the One-Day International, and (iii) 17 - 21 August 2022 which are scheduled to be played at Lord's;
- 1.7 **MCC:** Marylebone Cricket Club of Lord's, London NW8 8QN;
- 1.8 **Members:** full, senior and associate members of MCC from time to time;
- 1.9 **One Day International:** the men's England v India one-day international match scheduled to be played on the Match Day;
- 1.10 **Order:** an order from a Customer to purchase a Picnic Hamper;
- 1.11 **Platform:** MCC's Ticket platform, SRO at: [tickets.lords.org](https://tickets.lords.org);
- 1.12 **Picnic Hamper:** a picnic hamper containing fresh food, beverages and tableware in a cool bag, as further detailed on the Platform;
- 1.13 **Terms & Conditions:** these terms and conditions;
- 1.14 **Terms & Conditions for the Sale and Allocation of Tickets:** the terms & conditions for the sale and allocation of the Tickets for the Match Day copies of which are available on <https://www.lords.org/information/terms-and-conditions>;

## 1. DEFINITIONS CONTINUED

- 1.15 **Second Test Match:** the men's England v South Africa Test Match scheduled to be played on the Match Day;
- 1.16 **Ticket:** a ground admission ticket for the Match Day; and
- 1.17 **Ticketholder:** any member of the general public with a Ticket.

## 2. ORDERING

- 2.1 Customers wishing to place an Order must order online via the Platform. All Orders are subject to availability.
- 2.2 Orders must be received at least seventy-four (74) hours prior to a Match Day as follows:

MATCH DAY	DEADLINE TO ORDER
<b>First Test Match</b>	
Thursday 2 June 2022	08:00 on Monday 30 May 2022
Friday 3 June 2022	08:00 on Tuesday 31 May 2022
Saturday 4 June 2022	08:00 on Wednesday 1 June 2022
Sunday 5 June 2022	08:00 on Thursday 2 June 2022
<b>One Day International</b>	
Thursday 14 July 2022	08:00 on Monday 11 July 2022
<b>Second Test Match</b>	
Wednesday 17 August 2022	08:00 on Sunday 14 August 2022
Thursday 18 August 2022	08:00 on Monday 15 August 2022
Friday 19 August 2022	08:00 on Tuesday 16 August 2022
Saturday 20 August 2022	08:00 on Wednesday 17 August 2022

- 2.3 Order confirmations (including the unique booking reference) will be notified via email to the email address registered as part of the Customer's account on the Platform.
- 2.4 MCC is not responsible for any technical glitches or malfunctions on the Platform or any other problems out of its control that result in an Order not being properly received by MCC.
- 2.5 MCC cannot accept any responsibility for any damage, loss, injury or disappointment suffered by a Customer(s) as a result of using the Platform or as a result of not placing an Order.

### 3. PAYMENT

- 3.1 Payment for the Charges for a Picnic Hamper must be made in full and cleared funds online via the Platform at the time of ordering the Picnic Hamper. Subject to paragraph 6, the Charges are non-refundable unless otherwise agreed by MCC.
- 3.2 MCC accepts all major debit or credit cards for payment of the Charges.

### 4. COLLECTION

Orders must be collected on the Match Day from the Collection Point between the gate opening time and 11:00 am. Customers must provide the unique booking reference provided under paragraph 2.3 to receive the Order.

### 5. CONSUMPTION, DIETARY REQUIREMENTS AND ALLERGENS

- 5.1 MCC recommends consumption on the Match Day. If Customers do not consume the contents of the Picnic Hamper on the Match Day but do so afterwards this will be at a Customer's own risk.
- 5.2 Due to the very large number of Picnic Hampers supplied, MCC is unable to cater for any specific dietary requirements.
- 5.3 Please note that items within a Picnic Hamper may contain allergens such as nuts, egg, milk and gluten. Details of ingredients of items are as supplied to MCC by its supplier and are shown on the Platform, the packaging and/or available on request.
- 5.4 Customers should be aware that all Picnic Hampers have been prepared, packaged and stored in a kitchen where nuts may be present. MCC regrets that it cannot provide a nut-free environment for the preparation of the Picnic Hampers. Traces of nuts may also be found in items included in the Picnic Hamper.

### 6. EVENTS OUTSIDE MCC'S CONTROL

- 6.1 If a Match Day is cancelled in accordance with the Terms & Conditions for the Sale and Allocation of Tickets, MCC shall cancel the corresponding Order for that Match Day by giving notice to the email address registered to the Customer's account on the Platform. Any cancellation shall be made in MCC's sole and absolute discretion without reason or explanation and such decision shall be final.
- 6.2 If paragraph 6.1 applies, MCC shall have no liability or obligation to Customers other than refunding the Charges paid by the Customer under paragraph 3.1 within thirty (30) days following the Match Day.

## 7. CUSTOMER CANCELLATION

If, for unavoidable reasons, a Customer wishes to cancel an Order prior to a Match Day, the Customer must notify MCC by email at: [hampers@mcc.org.uk](mailto:hampers@mcc.org.uk). However, subject to paragraph 6.1, the Charges are non-refundable unless otherwise agreed by MCC.

## 8. REFUNDS

Refunds will not be issued if there is no play on a Match Day due to adverse weather or due to the early conclusion of the match (for example, when the match concluded the day before). Unless otherwise advised by MCC, Picnic Hampers must be collected from the Collection Point on the Match Day in accordance with these Terms & Conditions.

## 9. GENERAL

- 9.1 MCC reserves the right to vary these Terms & Conditions.
- 9.2 MCC takes complaints very seriously, please submit any complaints relating to a Picnic Hamper to [hampers@mcc.org.uk](mailto:hampers@mcc.org.uk).
- 9.3 MCC's total liability under or in connection with these Terms & Conditions, whether in contract, tort (including negligence) or otherwise, will not exceed the Charges.
- 9.4 Any personal data collected by MCC shall be processed by MCC in accordance MCC's Privacy Notice which may be viewed at [lords.org/privacynotice](https://lords.org/privacynotice).
- 9.5 These Terms & Conditions are subject to and governed by English Law.

**Ref: tcmatchdayhamper2022 final**